### McDonalds Restaurant

Past, Present, & Future



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### McDonalds' Start

- 1940 Richard and Maurice McDonald opened the Airdrome in Arcada, California.
  - moved to San Bernardino, California in 1940.





### What Happened Next

- 1954 Ray Kroc drove to San Bernadino, CA
- 1955 Kroc bought out the McDonald brothers
  - Saw as lazy and losing ambition

### What's New?

(First 25 years)

- 1954- Ray Kroc's trip to California
- 1959- 100<sup>th</sup> restaurant open
- 1961- Hamburger University Opens
- 1962- First indoor seating available
- 1965- Stocks were \$22.50 per share.
- 1968- McDonalds' goes International

### McDonald's Present

#### (next 25 years)

- 1968- Big Mac Introduced
- 1969- Golden Arches updated
- 1971- Ronald's new friends
  - Grimace, Mayor McCheese, and Captain crook
- 1975- First Breakfast Sandwich
- 1978- 5000<sup>th</sup> restaurant open
- 1980- 25<sup>th</sup> anniversary
- 1981- International growth
- 1995- New slogan " had your break today"
- 1996- Website launched.
- In 2005- celebrated 50 year anniversary.

## **Advertising Themes**

Twoallbeefpattiesspeacialsaucelettucecheesepicklesonionsonasesameseedbun (1975)

Food, Folks, and Fun (1990)

Did Somebody Say McDonald's? (1997)



# Marketing in the past

First Commercial

# 1986 Commercial

1986 Commercial

## **Recent Commercials**

Recent McDonalds Commercial

# Marketing & Advertising in the Present

- Tactics:
  - Mostly deal with children
  - Kids are the number one priority
  - Around 40% of McDonald's total advertising budget is directed at children.
- Dollar menu
- Non- pricing strategy
  - Coffee blend
  - Make their burgers more appealing

## Marketing Analyzed

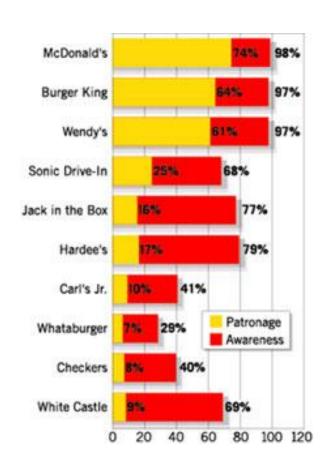
- McDonald's is the leading global food service
  - According to its 2006 Annual Report, retailer with
    - more than 30,000 local restaurants
    - Serves over 52 million people each day
      - in more than 100 countries
    - revenues were \$21.6 billion
      - up 16% from 2004.
    - spent almost \$2.5 million a day advertising in U.S.

### **Marketing Analyzed Continued**

- Operates more than 8,000 playgrounds around the United States
  - more than any other private American corporation and municipality
- 1998, 89% of children in the United States eight years of age or younger had visited a McDonald's at least once a month

## Fighting bad reviews

- McDonalds was the cause for larger obesity in children.
- What they did....
  - Salads
  - Diet sodas
  - Using substitutes
  - Going after the parents- know what your kid eats
  - Advertisement
  - Lead a more active lifestyle & making the right choices at McDonalds.



### For the Future (post 2009)

### They want to add:

- Double lane drive-thru
- Digital media kiosk
- Wi-Fi internet

- Open McCafe
- More hip advertisement



# Target market

- People on The Go
  - Quick
  - Convenient
- Families with children
  - Attractive for kids
  - Quick, not too fancy
  - Playgrounds
  - Treat for kids



### The P's

- Marketing has 4's
- McDonalds Marketing 5p's
  - Product
  - Price
  - Place
  - Promotion
  - \*People



### **SWOT Analysis**

Strengths

Strong Brand

Customer Intimacy

Product Innovation

Supplier Integration

Opportunity

New Markets (café)

**New Products** 

Weakness

Low Depth

Health

Threat

New customer

Lifestyles

Competitors (BK)

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